

Uninstall Sophos Anti-Virus

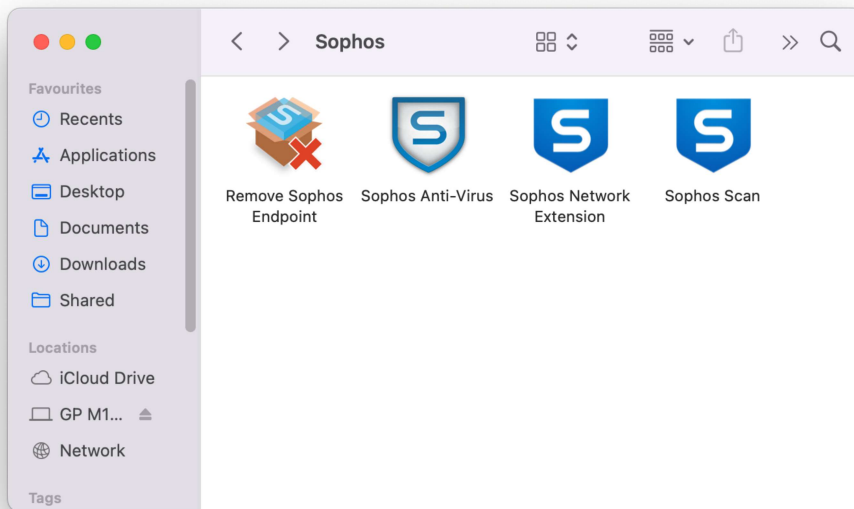
Angelegt von Pugh Graham (ID), zuletzt geändert am Jan 26, 2023

Information for Managed Macs
If your Mac is managed by IT Administrators, please contact them for removing Sophos Anti-Virus.

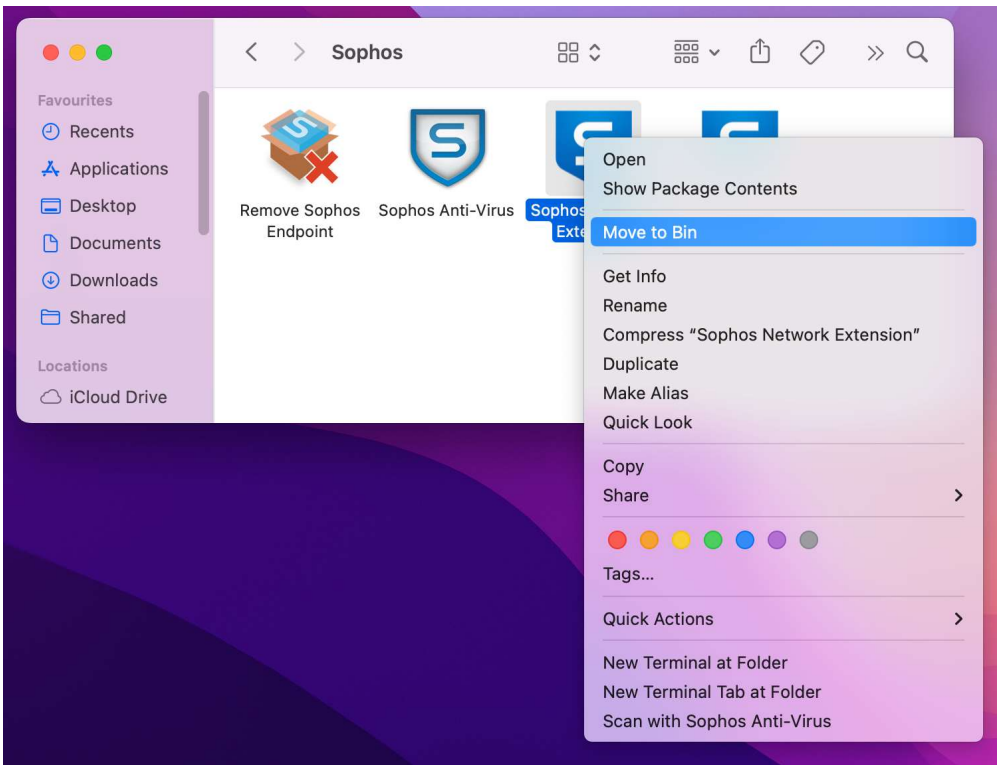
On **self-managed Macs**, use the following manual instructions:

Important! (for macOS 10.15 and newer)
Do not run "Remove Sophos Endpoint.app" prior to removing the system extensions as described below. This would leave the computer in a state where it is very difficult to remove the System Extensions. If you do this accidentally, we recommend *reinstalling* Sophos Anti-Virus and then following the instructions below.

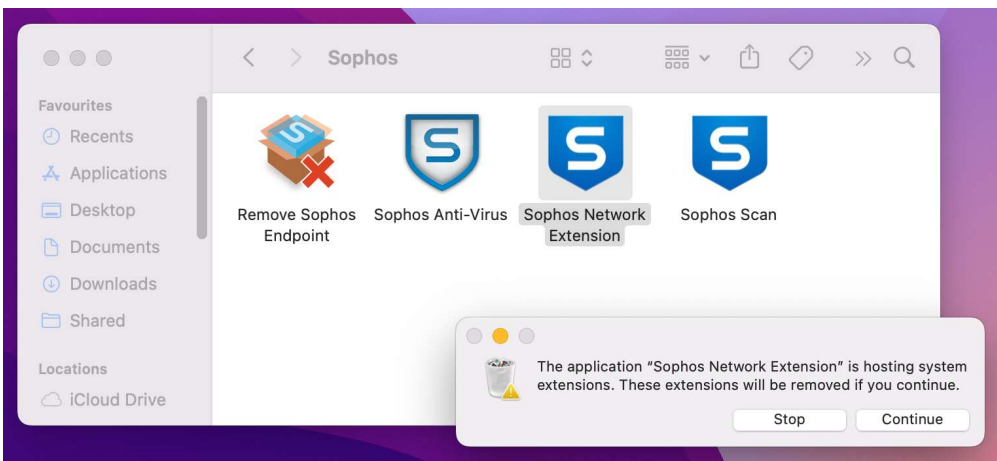
- Open **Finder**
- Browse to **Applications > Sophos**



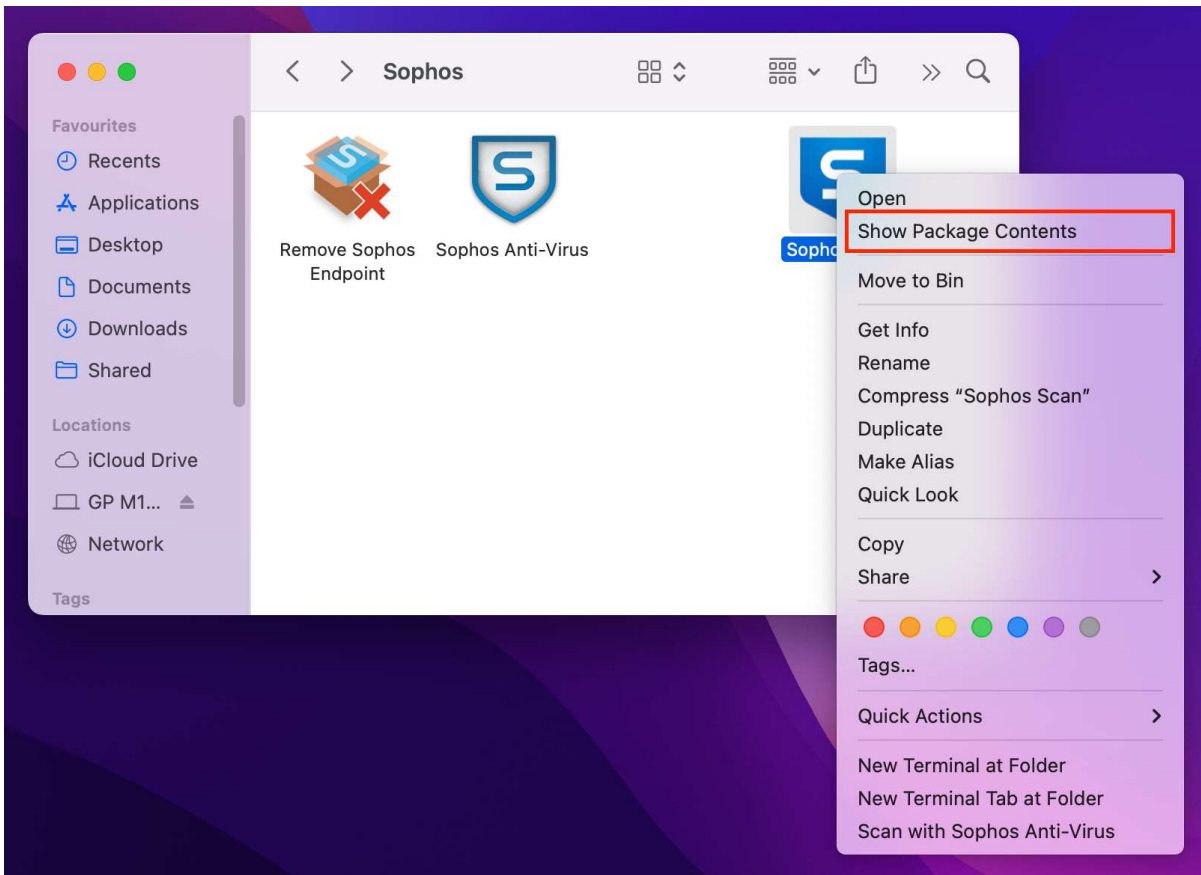
- Drag **Sophos Network Extension.app** to the trash/bin, or right-click on it and select "Move to bin".



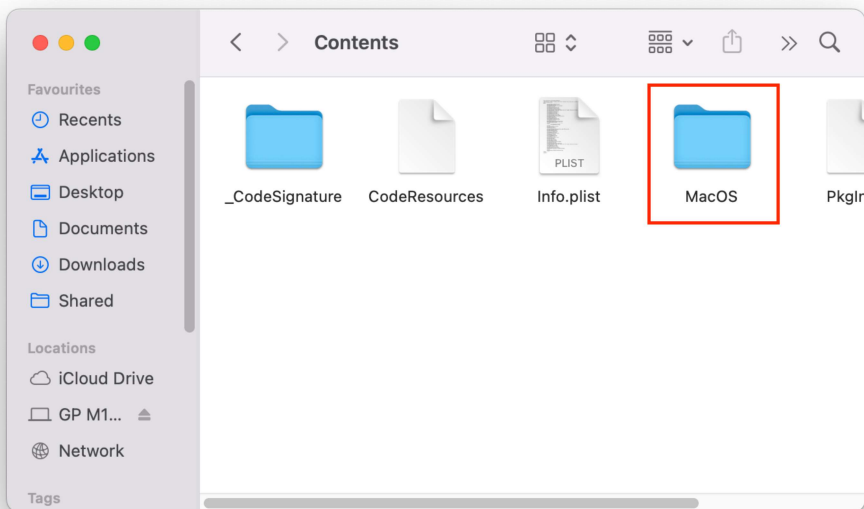
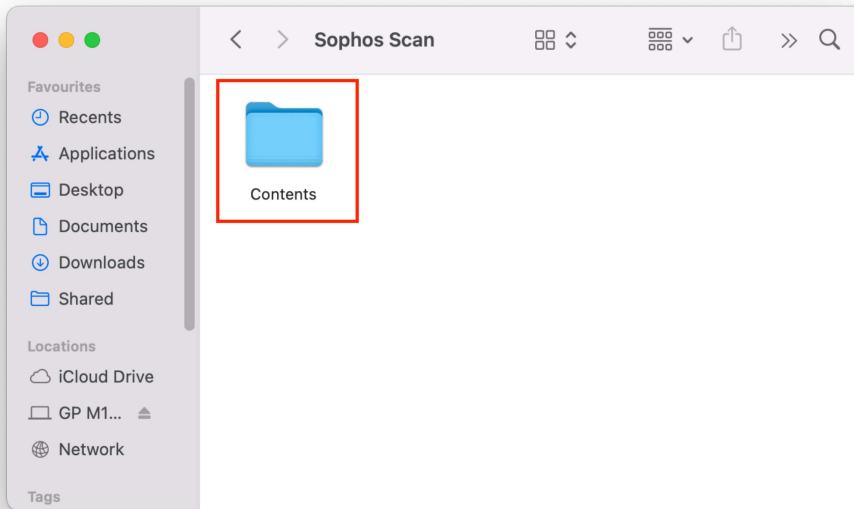
- The system may prompt you that you're removing a system extension, and it may be loaded. Click **Continue** if this appears and authenticate as prompted.



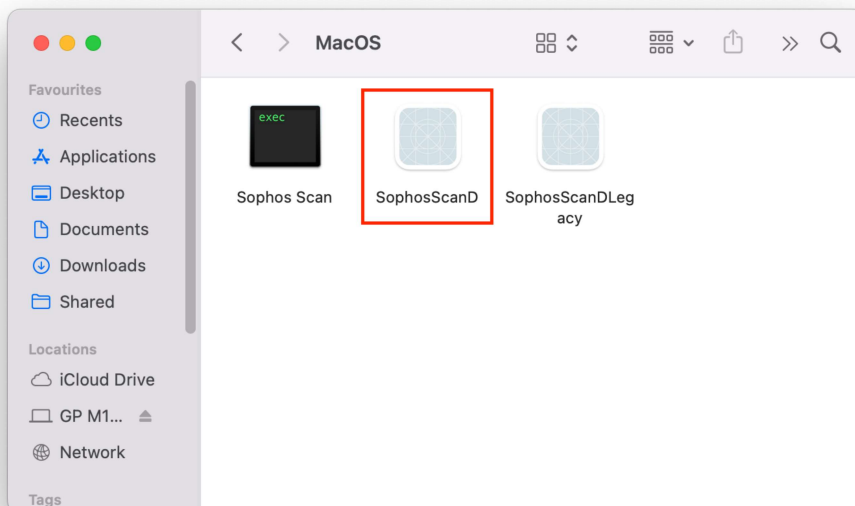
- Right-click on **Sophos Scan.app**, select **"Show Package Contents"**.

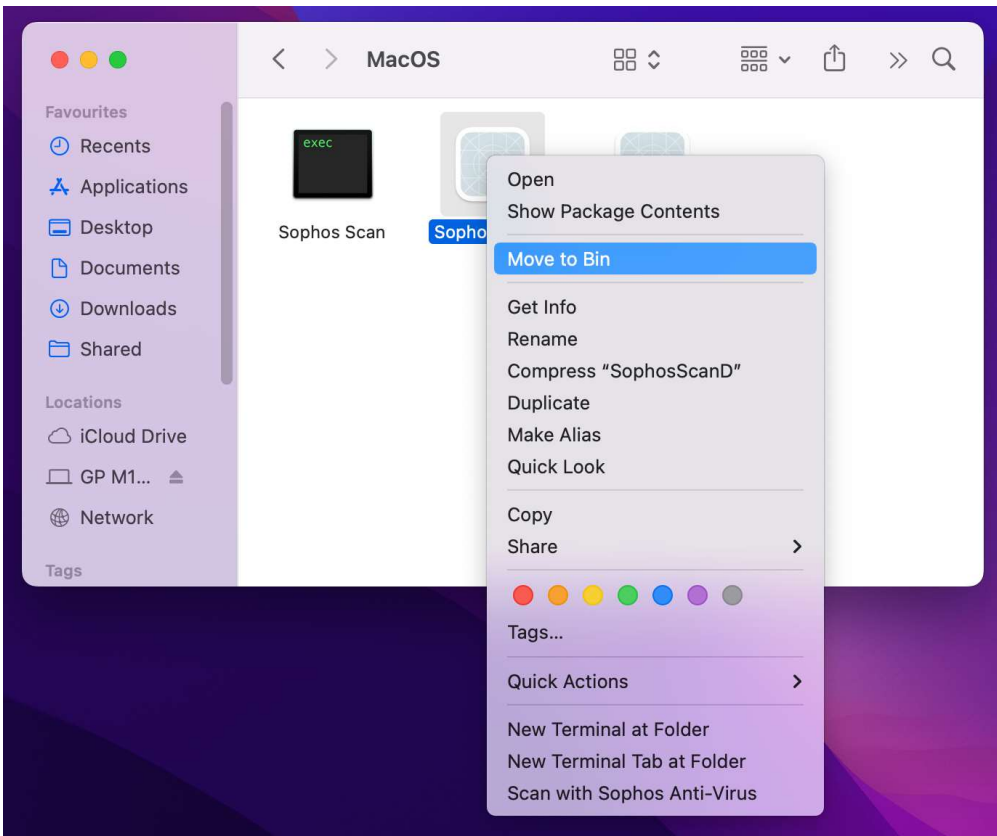


- Browse to **Contents > MacOS**

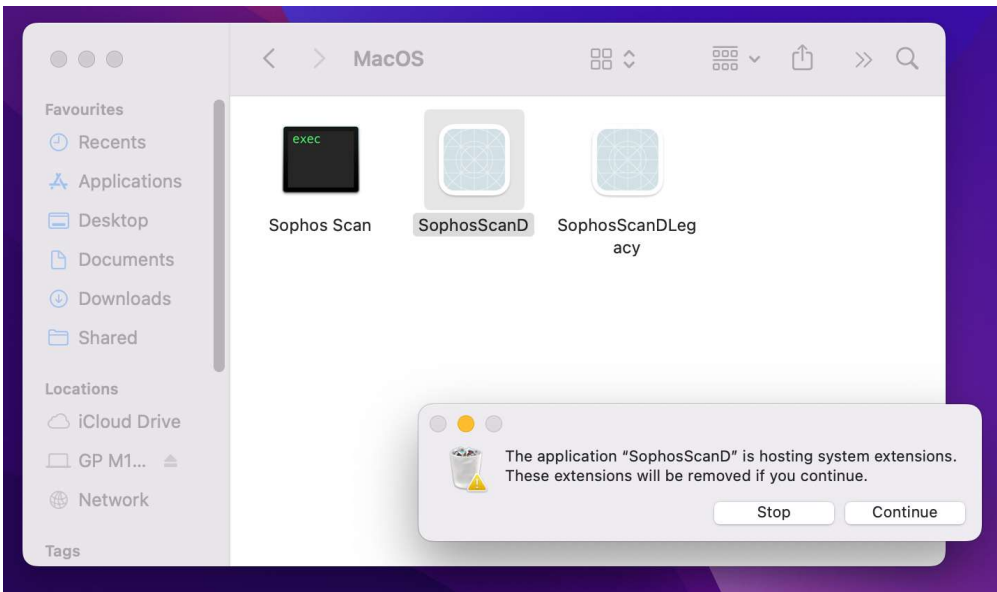


- Drag **Sophos ScanD.app** to the trash/bin, or right-click on it and select "Move to bin".

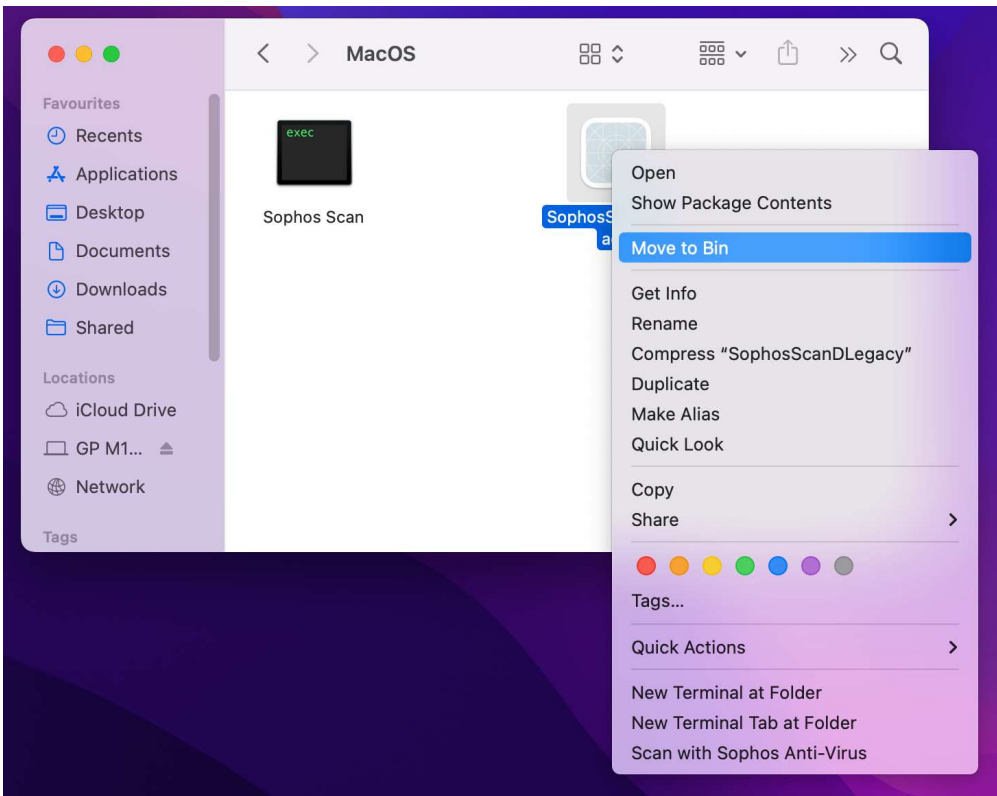




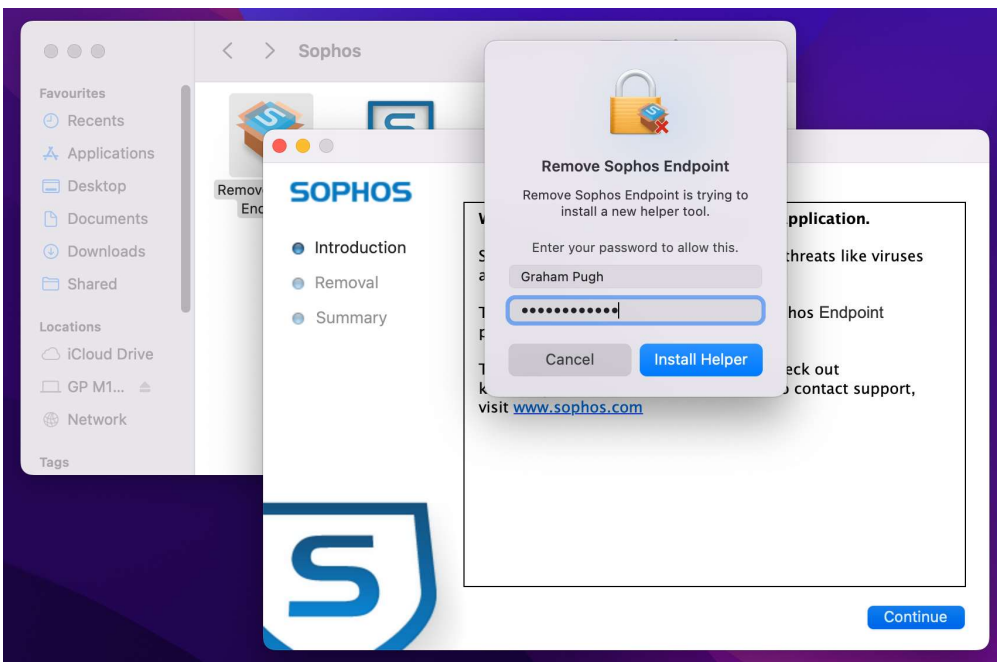
- The system may prompt you that you're removing a system extension, and it may be loaded. Click **Continue** if this appears and authenticate as prompted.



- Drag **Sophos ScanD Legacy.app** to the trash/bin, or right-click on it and select "Move to bin".



- The system may prompt you that you're removing a system extension, and it may be loaded. Click **Continue** if this appears and authenticate as prompted.
- Once both Sophos ScanD.app and Sophos ScanD Legacy.app have been removed, you may close the current Finder window and return to the folder **Applications > Sophos**.
- Now run the **Remove Sophos Endpoint.app** to remove the other components of Sophos. You will need to authenticate using your username and password.



- Restart the computer to complete removal of the system extensions.

**load_recipe time:

Keine Stichwörter

